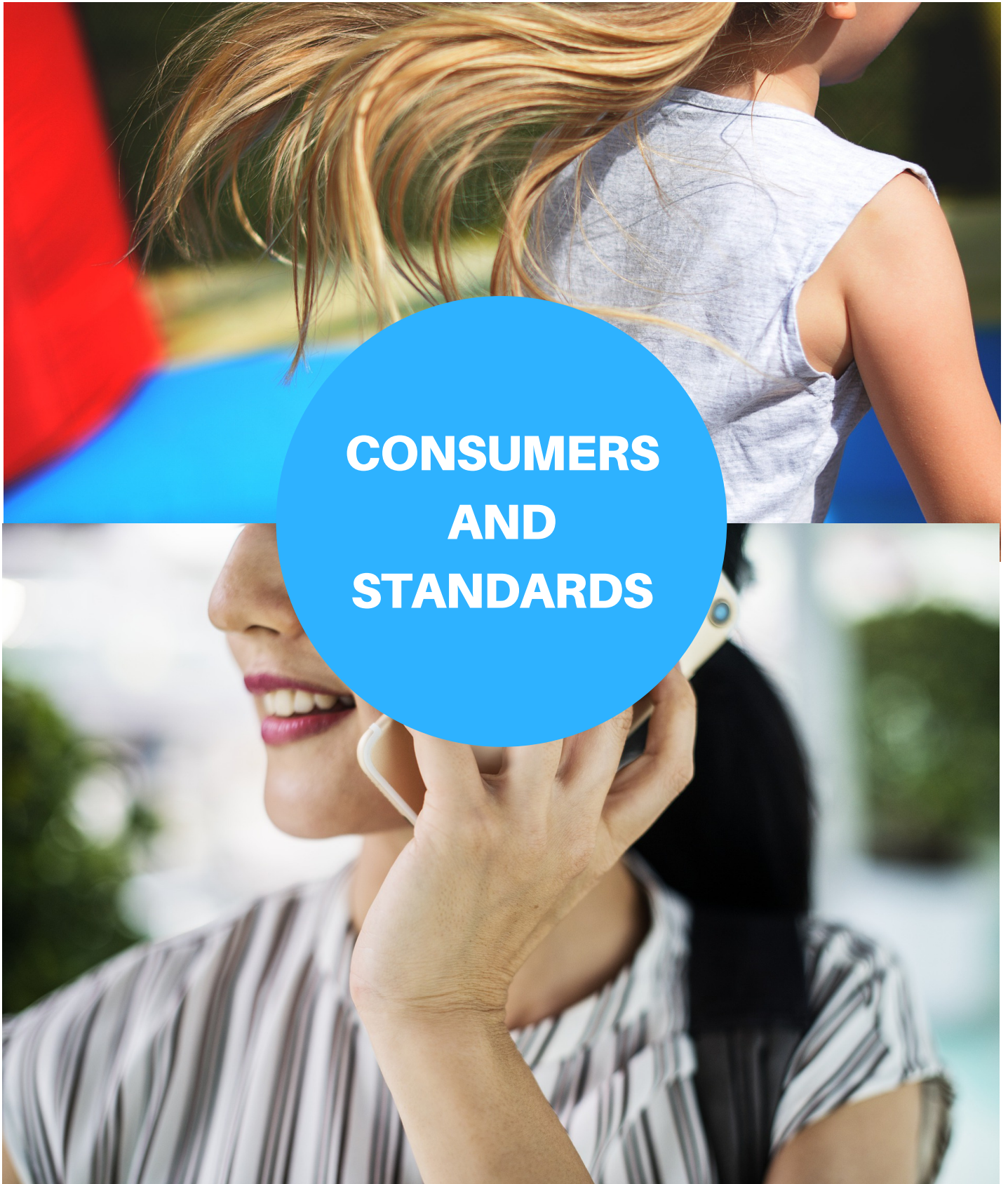




**CONSUMERS'
FEDERATION
OF AUSTRALIA**

STANDARDS PROJECT

Representing your interests in the development of Australian standards



**CONSUMERS
AND
STANDARDS**



CONSUMERS'
FEDERATION
OF AUSTRALIA

STANDARDS PROJECT

WHAT ARE STANDARDS?

Standards make the world a safer place.

A standard is a technical document designed to ensure that products, services and systems are safe, reliable and perform the way they were intended to.

Standards are developed via Technical Committees made up of individuals who are nominated by organisations that represent the view of a large group of stakeholders with a common area of interest.

Standards Australia is the country's leading independent, non-governmental, not-for-profit standards organisation.

Consumers' Federation of Australia (CFA) Standards Project supports and manages consumer participation in the development of Australian Standards.

Find out more about the CFA Standards Project [here](#).



CONSUMERS'
FEDERATION
OF AUSTRALIA

STANDARDS PROJECT

HOW DO STANDARDS AFFECT ME?

Standards affect you and your family every day.

Standards help people understand what they are paying for, and provide specifications to ensure safe and effective products and services that meet the needs of all people, including those with disabilities, children and the elderly.

The work of CFA representatives results in better, more relevant standards and more desirable end products giving Australians greater confidence in the products, services and systems they use.

Sunglasses,
bicycles, complaints handling procedures and
the environment are just some of the products
and services covered by standards.



**CONSUMERS'
FEDERATION
OF AUSTRALIA**

STANDARDS PROJECT

WHAT CAN I DO?

You can influence standards by becoming a volunteer CFA representative on a Standards Australia Technical Committee. Find out more about the CFA Standards Project here.

You can also make public comments on draft standards and suggest new standards.

CONTACT US

If you are interested in finding out more about becoming a CFA Standards Representative, please contact CFA's Standards Coordinator: standards@consumeraction.org.au

The CFA Standards Project has over 30 volunteer consumer representatives on over 60 Standards Australia Technical Committees.

