

LEARNING HUB SUPPORT

Frequently asked questions

Clean Energy Council education

Why do I need to sign up?

The details we collect enables us to create a login for you to access the courses within the Clean Energy Council Learning Hub. This process only needs to be completed once. On sign up you have the option to sign up for news and other marketing information. You can opt out at any time.

I am already a member or an accredited person with the Clean Energy Council, do I need to sign up?

No, you can simply login with your current Clean Energy Council credentials. Learning Hub is part of your menu items once you have logged in.

Is there a cost to sign up?

No, there is no sign-up fee. You will be asked to pay a course enrolment fee only when you are ready to start the course.

How do I pay for courses?

At the point of enrolment into your chosen course, you will be asked to enter your credit card details using a Stripe payment secure gateway. Once payment is confirmed you will automatically be enrolled and can get started learning.

Credly

How does my certification get displayed as a badge?

We have partnered with Credly's digital badge platform to translate the learning outcomes you've demonstrated into a badge. The technology Credly uses is based on the Open Badge Standards maintained by IMS Global. This enables you to manage, share and verify your competencies digitally.

What are the benefits of a badge?

Representing your skills as a badge gives you a way to share your abilities online in a way that is simple, trusted and can be easily verified in real time. Badges provide employers and peers concrete evidence of what you had to do to earn your credential and what you're now capable of. Credly also offers labour market insights, based on your skills. You can search and apply for job opportunities right through the Credly platform.

Who is Credly?

Credly is a digital badge platform that works with credible organisations to provide digital credentials to individuals, worldwide.

How will I know if I've earned a badge?

You will receive an email notification from Credly (admin@credly.com) with instructions for claiming your badge and setting up your account.

What if I don't want my badge to be public?

You can easily configure your privacy settings in Credly. You're in complete control of the information about yourself that is made public.

Is there a fee to use Credly?

No. This is a service we provide to you, at no cost.

What's to keep someone else from copying my badge and using it?

While badges are simply digital image files, they are uniquely linked to data hosted on the Credly platform. This link to verified data makes them more reliable and secure than a paper-based certificate. It also eliminates the possibility of anyone claiming your credential and your associated identity.

Where and how can I share my badge through Credly?

You can share your badge directly from the Credly platform to LinkedIn, Twitter and Facebook; over email; embedded in a website or in your email signature.

What are labour market insights and how can I access them through Credly?

Labour market insights are pulled from live job requisitions. Based on your skills you can learn which employers are hiring, what job titles you might be qualified for, salary ranges and more. Search active job listings and even apply for them with just a few clicks through Credly. Access the labour market insights from your badge details page by clicking on Related Jobs, or by clicking on the skill tags assigned to your badge.

Can I export badges issued through Credly to other badge-storing platforms?

Yes, you can download your badge from the Share Badge page. Your downloaded badge contains Open Badge Infrastructure (OBI) compliant metadata embedded into the image. This allows you to store your badge on other OBI-compliant badge sites, such as the Mozilla backpack.

Can I import badges issued from other platforms into Credly?

Not at this time.

I have a question about the Credly platform. Where can I find support?

You can find answers to frequently asked questions and submit a support request via the [Credly Help Center](#).