

Question on Notice

No. 1402

Asked on 14 November 2023

MS R BATES ASKED MINISTER FOR HEALTH, MENTAL HEALTH AND AMBULANCE SERVICES AND MINISTER FOR WOMEN (HON S FENTIMAN)—

QUESTION

With reference to answer to Question on Notice No. 427 of 2022—

Will the Minister provide the amount of ambulance 'lost time' for the calendar months of July 2023, August 2023, September 2023 and October 2023 (reported separately by hospital and health service and calendar month)?

ANSWER

The QAS is the busiest ambulance service in the country, responding to 1.2 million incidents a year, and is the only mainland service that is free. This is something that will never change under a Labor Government.

Since 2015, we have employed more than 1,300 additional ambulance drivers. As a result of our investments, we have ensured that more than 90 per cent of 000 calls are answered within 10 seconds, and 90 per cent of the most critical incidents are attended in approximately 17 minutes.

In the September 2023 Quarter, 56.9 per cent of patients were transferred off stretcher within 30 minutes at Queensland's 26 largest facilities, improving on the 55.1 per cent reported in the prior quarter.

In addition, I am advised that average lost time per ambulance has improved each month for July to September 2023 and is as follows:

- July 2023 – 18 minutes
- August 2023 – 17 minutes
- September 2023 – 13 minutes

Across the September quarter, this represents average lost time per ambulance of 16 minutes, a 1-minute improvement on the same time last year.

'Lost time' data by Hospital and Health Service for the Top 26 facilities for July 2023 to September 2023 is outlined below. I am advised October 2023 is not part of the recently published quarterly POST data and is not due for release until early 2024.

July 2023:

- Cairns and Hinterland - 428 hours across 2,561 patient arrivals;
- Central Queensland - 652 hours across 2,272 patient arrivals;
- Children's Health Queensland - 40 hours across 853 patient arrivals;
- Darling Downs - 255 hours across 2,071 patient arrivals;
- Gold Coast - 1,126 hours across 5,213 patient arrivals;
- Mackay - 201 hours across 1,341 patient arrivals;
- Mater Health Service - 1,028 hours across 1,901 patient arrivals;
- Metro North - 2,761 hours across 9,048 patient arrivals;
- Metro South - 5,023 hours across 8,126 patient arrivals;
- North West - 18 hours across 410 patient arrivals;
- Sunshine Coast - 664 hours across 4,915 patient arrivals;
- Townsville - 110 hours across 3,347 patient arrivals;
- West Moreton - 1,808 hours across 2,892 patient arrivals; and
- Wide Bay - 478 hours across 3,202 patient arrivals

August 2023:

- Cairns and Hinterland - 435 hours across 2,470 patient arrivals;
- Central Queensland - 614 hours across 2,243 patient arrivals;
- Children's Health Queensland - 49 hours across 789 patient arrivals;
- Darling Downs - 237 hours across 2,120 patient arrivals;
- Gold Coast - 898 hours across 5,285 patient arrivals;
- Mackay - 337 hours across 1,440 patient arrivals;
- Mater Health Service - 870 hours across 1,861 patient arrivals;
- Metro North - 2,679 hours across 9,297 patient arrivals;
- Metro South - 4,890 hours across 8,359 patient arrivals;
- North West - 10 hours across 504 patient arrivals;
- Sunshine Coast - 448 hours across 4,859 patient arrivals;
- Townsville - 174 hours across 3,304 patient arrivals;
- West Moreton - 1,811 hours across 3,007 patient arrivals; and
- Wide Bay - 494 hours across 3,225 patient arrivals

September 2023:

- Cairns and Hinterland - 373 hours across 2,260 patient arrivals;
- Central Queensland - 368 hours across 2,254 patient arrivals;
- Children's Health Queensland - 30 hours across 803 patient arrivals;
- Darling Downs - 257 hours across 1,984 patient arrivals;
- Gold Coast - 788 hours across 5,215 patient arrivals;
- Mackay - 259 hours across 1,358 patient arrivals;
- Mater Health Service - 583 hours across 1,802 patient arrivals;
- Metro North - 2,290 hours across 9,012 patient arrivals;
- Metro South - 3,113 hours across 8,167 patient arrivals;
- North West - 18 hours across 419 patient arrivals;
- Sunshine Coast - 512 hours across 4,852 patient arrivals;
- Townsville - 103 hours across 3,244 patient arrivals;
- West Moreton - 1,355 hours across 2,784 patient arrivals; and
- Wide Bay - 475 hours across 3,121 patient arrivals