



CONTAINERS FOR CHANGE
DON'T FEED THE FILL

FREQUENTLY ASKED QUESTIONS

CUSTOMER QUERIES – AUGUST 2021

FREQUENTLY ASKED QUESTIONS

What is Containers for Change?

Containers for Change inspires a brigade of Western Australians **united in the fight against the fill (landfill)**. Every 10c container returned to an authorised Containers for Change refund point gets another chance — rescued by you, recycled by us, and released to live its potential, again and again.

Why do we need Containers for Change?

Did you know that **four out of ten drink containers** are currently going to landfill in Western Australia? It's crazy when you think about it—especially because most containers are made from easily recyclable materials such as glass, plastic, aluminium and cardboard.

We created Containers for Change to support Western Australians who've had enough. We're championing the trailblazers who refuse to feed the fill any longer.

When you return your containers to Containers for Change, it's not just about keeping them out of landfill and saving the planet—it's about having a direct, visible impact in your local community.

The streets are cleaner, community groups are raising much-needed funding and there are more jobs being created every single day.

We call that a win-win-win! Here's what it all boils down to: **We need Containers for Change because movements like ours drive awareness and action.**

What happens to the containers returned through Containers for Change?

We give your containers a chance at a better life, again and again. In fact, we even have a special name for it—the circular economy.

Here's how it works; once you return your containers to a refund point, they are sorted, processed and sold to approved recyclers. Some of our approved recyclers are in Australia whilst some material is sent overseas for recycling, the good news is that more and more recycling capacity is being built here in Australia

The approved recyclers then turn your containers into new glass and PET bottles, aluminium cans and other items like clothing and plastic-based construction items.

No matter when your containers are sent, we always stick to our **#1 Rule: all accepted drink containers returned through Containers for Change must be recycled or reused.**

Why do you work with Offshore Recyclers?

We're in constant talks with onshore recyclers, and are always trying to find ways to process your containers right here in Australia.

For example—glass is reasonably easy to recycle. We've partnered with an Australian manufacturer who can help us achieve that goal. **All glass containers currently recycled through Containers for Change are sent to Orora in South Australia, where they're reinvented as new glass bottles.**

Many of our **PET bottles (think plastic water bottles and soft drink)** are made into recycled PET bottles here in Australia (how cool is that!).

On the other hand—some materials, such as liquid paperboard (used to make juice boxes and choccy milk cartons) are really hard to recycle. The **liquid paperboard returned to us gets packed up and sent off to Spain, where it is repurposed into plasterboard liner.**

Like we said—we're always on the lookout for ways to partner with onshore recyclers. The great news is, with the support of state and federal governments funding, more and more domestic recycling capacity is being established here in both WA and the wider Australia!

You can find more FAQs at <https://www.containersforchange.com.au/wa/help>