PATRICK EAST SWANSON DOCK – OPTIBOOK IMPLEMENTATION

Terminal Communication #1

Patrick Terminals, East Swanson Dock will be moving to OneStop's new Optibook VBS platform on Sunday, 3 December 2023. There will be changes when containers are available for collection, free time period calculation and the way containers are booked. There are no changes to the manifesting process.

Availability and Storage Start dates

'Availability' and 'Storage Start' dates will now be set at the container level, not against the vessel.

'Availability' – the date and time from which a container is available to be picked up from the terminal subject to the clearance of holds and/or storage. Note that there may be a time difference between the discharge time of a container and the 'Availability' time. You will not be able to book a slot for a container until it is made available by the terminal.

'Storage Start' – the date and time from which storage is applicable. Note that once set, this date and time will not change, therefore any additional free storage, if applicable, will be factored in when calculating storage.

Estimated Discharge

To assist with planning, Patrick will provide the estimated discharge time for your containers which will be shown in your Container List, this information is provided in real-time and is populated by the Terminal Operating System. If our order of work is adjusted, the estimated discharge time is updated immediately and will be visible in the Container List.

Bookings

VBS Bookings will be made through the Container List in OneStop VBS. You can only make a booking for a container that is 'Ready'. You can set up email notifications in your Container List to notify you when a container has reached a 'Ready' status.

For an import container, 'Ready' is when the 'Availability' date and time for the container is confirmed. Note: you can make a booking for a container which is held, however you will not be able to manifest the container until it is clear. You will be able to hover over the red dot in the Container List to view the active holds on a container. When the container becomes clear, a green dot will display.
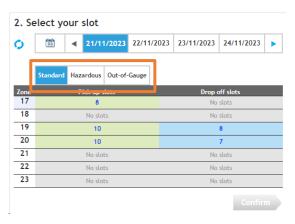
For an export container, 'Ready' is when the PRA has been accepted. You will be able to 'pre-book' drop off TBA containers. To book a drop off TBA, you will need a 'Ready' pick up or drop off container to get you to the 'Book Container Slots' screen. You don't need to book the 'Ready' container in order to book the TBA. If you do not have a 'Ready' container in your Container List, you can add a 'dummy' drop off container to your Container List and edit the size, vessel, voyage #, commodity and full/empty fields in order for it to become 'Ready'. You can then use this container to get you to the 'Book Container Slots' screen. Note you will not be able to book this container, you will need to select the TBA container to make your drop off booking. There is a limit of two TBA bookings per time zone per carrier. Once your real container is PRAd, you can edit the booking in the Booking List to attach it to the pre-booked slot.

New slot pools

To assist the terminal in managing their hazardous thresholds, a new slot pool – 'Hazardous' - has been created. All import hazardous containers will use this pool to obtain a slot. Export hazardous will still be issued a CTO slot once the MO41 has been approved. Hazardous containers cannot be booked on a Standard pool slot.

An 'Out-of-Gauge' pool has also been created. You will need to use slots from this pool to pick up or drop off OOG. Note, OOG will only be handled between the hours of Monday to Friday 0600 -1400.

Pool Slots

Pool slots will be released three-days ahead and made visible at 08:45 each day e.g. on Monday prior to 08:45 you will see slots for Monday, Tuesday and Wednesday. At 08:45, slots for Thursday will be made visible. You will then be able to see slots for the remainder of Monday through to 2300 Thursday.

		Slot visibility									
Day	**Time**	**Mon**	**Tue**	**Wed**	**Thu**	**Fri**	**Sat**	**Sun**	**Mon**	**Tue**	**Wed**
Monday	08:45										
Tuesday	08:45										
Wednesday	08:45										
Thursday	08:45										
Friday	08:45										
Saturday	08:45										
Sunday	08:45										

CTO Slots (bulk runs)

CTO slots will continue to be issued 2 days out and the normal application process remains.

	Slot release									
Day	**Mon**	**Tue**	**Wed**	**Thu**	**Fri**	**Sat**	**Sun**	**Mon**	**Tue**	**Wed**
Monday										
Tuesday										
Wednesday										
Thursday										
Friday										

Transition/cutover plan

To facilitate our cutover, OneStop VBS will not be accessible between 23:00, Saturday 2 December to 05:00, Sunday 3 December.

Slot timings over cutover period:

	Pool slots released	**CTO (bulk run) slots issued**
Thursday 30 November	08:45 – for Friday, 1 December 10:30 – for Saturday, 2 December 11:30 – for Sunday, 3 December	Monday, 4 December
Friday 1 December	08:45 – for Monday, 4 December	Tuesday, 5 December
Saturday 2 December		
Sunday 3 December	05:00 – for Tuesday, 5 December 08:45 – for Wednesday, 6 December	
Monday 4 December	08:45 – for Thursday, 7 December	Wednesday, 6 December
Tuesday 5 December	08:45 – for Friday, 8 December	Thursday, 7 December
Wednesday 6 December	08:45 – for Saturday, 9 December	Friday, 8 December

Any bookings or manifests made prior to cutover will remain post cutover regardless of whether the container is available or not.

Containers for vessels arriving after the cutover will not be uploaded to OneStop until Sunday, 3 December AM.