OptiBook to launch at Patrick Terminals - Melbourne

Patrick Terminals and OneStop are pleased to announce the introduction of OptiBook, a container management solution integrated with the OneStop Vehicle Booking System.

OptiBook will provide Patrick Terminals' customers with enhanced visibility of container status, expedited access to available containers, and an improved slot booking process. The new system will facilitate more efficient truck bookings for available containers that have been cleared and discharged, and provide a transparent process for confirming truck bookings. OptiBook will first be introduced at Patrick's Melbourne terminal from Sunday, 3 December 2023.

OptiBook represents positive advancements in landside container management, using geofencing technology and providing real-time visibility into container availability. OptiBook also integrates with the OneStop Deliver App, a user-friendly platform designed to provide carriers with access to real-time communications, seamless job allocation and eliminate cumbersome manual processes. OneStop has designed OptiBook to incorporate feedback from landside operators.

Sam Askin, CEO OneStop, said: "We are delighted to introduce the OptiBook platform at Patrick Terminals in Melbourne. OptiBook is an exciting solution designed to modernise and streamline container transportation management. OneStop looks forward to partnering with industry to roll out the OptiBook solution."

Michael Jovicic, CEO Patrick Terminals, said: "OneStop has developed a container booking system that will help to optimise landside container management, and we are pleased to collaborate with them to bring this innovation to the market. OptiBook will offer enhanced container visibility, real-time booking options based on container availability, resulting in a reduction in dwell time and improved truck flow through our terminals, all of which will optimise our landside operations. It's a win-win for transport operators, truck drivers and our terminal team. We look forward to the go-live in December."

Transport operators will shortly receive documentation and support for transition to the new booking system. Carriers will also be provided with detailed instructions for downloading and using the OneStop Deliver App.
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Media contacts: Patrick Terminals: Sarah Dennis +61 418 653 863
                       OneStop: Kaylee Salzke: ksalzke@1-stop.biz

About Patrick Terminals:
Patrick Terminals is Australia's leading container terminal operator. Patrick operates some of Australia's most technologically advanced container terminals at four strategically located ports around the Australian coast. Patrick's network of terminals includes Brisbane AutoStrad Terminal, Sydney AutoStrad Terminal, Melbourne Terminal and Fremantle Terminal. Patrick Terminals is co-owned by Qube and Brookfield.

About OneStop:
OneStop is a leading provider of supply chain optimisation solutions, committed to driving efficiency and innovation within the logistics industry. With a strong focus on data-driven insights, OneStop empowers businesses to streamline operations and enhance their competitive edge. For more information, visit www.1-stop.biz

Frequently Asked Questions

1. Why is Patrick Terminals implementing OptiBook?
Patrick Terminals is proactively improving landside container booking solutions to offer enhanced container visibility, quicker access to available containers, and more efficient slot booking processes for container movements.

2. Will transport operators be able to book slots for containers that are yet to be made available?
Slots will be able to be booked once containers are made available by the terminal (Container is discharged and cleared). This will reduce booking of slots for unreleased containers and support better access to slots for transport operators whose containers are available.

3. What is the timing of the roll out for OptiBook?
Patrick Terminals Melbourne will go live with the new system from the 3rd December 2023. Comprehensive training information will be provided prior to the go-live and with a range of documentation to be made available via the online OneStop Help Centre.

4. Do all transport operators and drivers need to use the new system?
OptiBook will replace the current vehicle booking system and landside container movements will be managed via this new system.

5. How is this system different from the current VBS system?
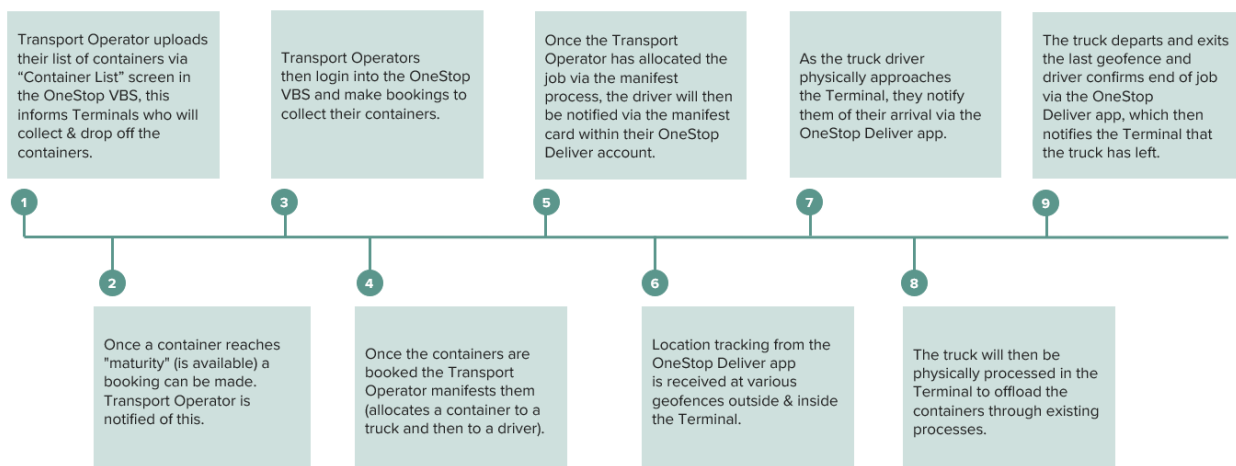The Container List in Optibook is the one-stop shop for managing Transport Carriers' containers and the list will include:
• Information on holds
• Container status and storage at container level
• Estimated availability of container for collection
Transport Carriers can sort the list in any way they want e.g. by container number, time of availability etc. The booking slot pool is available ONLY for containers that have been made available by the terminal, not for all containers that are on the vessel. The OptiBook system can upload multiple containers at a time. Containers are available for pick up on time of container being made available by the terminal vs time of vessel departure. Free storage period commences at that time.

6. How will the new system work and why is geofencing important?
The following diagram provides a simple overview of how the system will work and the importance of the geofencing technology to enhance landside operations:

How OptiBook works

1	3	5	7	9
Transport Operator uploads their list of containers via "Container List" screen in the OneStop VBS, this informs Terminals who will collect & drop off the containers.	Transport Operators then login into the OneStop VBS and make bookings to collect their containers.	Once the Transport Operator has allocated the job via the manifest process, the driver will then be notified via the manifest card within their OneStop Deliver account.	As the truck driver physically approaches the Terminal, they notify them of their arrival via the OneStop Deliver app.	The truck departs and exits the last geofence and driver confirms end of job via the OneStop Deliver app, which then notifies the Terminal that the truck has left.

2	4	6	8
Once a container reaches "maturity" (is available) a booking can be made. Transport Operator is notified of this.	Once the containers are booked the Transport Operator manifests them (allocates a container to a truck and then to a driver).	Location tracking from the OneStop Deliver app is received at various geofences outside & inside the Terminal.	The truck will then be physically processed in the Terminal to offload the containers through existing processes.

7. What if there are no slots available in the system?

The Patrick Terminals Landside team will continue monitoring what is in the yard and will work to release enough slots for available containers.

8. Will these changes impact the free storage period?

Once the container has been made available by the terminal, the carrier has 72 hours to collect the container. Estimated discharge will be visible when the vessel has been planned and the work queues have been set. This is normally 4 to 8 hours prior to the vessel arrival. 'Storage Start' will be visible from when the container has been made available by the terminal for collection.