

Morley-Ellenbrook Line survey summary

December 2019

In August 2019, the McGowan Government confirmed the general route and station locations for the Morley-Ellenbrook Line. Following this, many of you visited our information sessions to speak with the team about the project and 687 of you completed our online survey and gave your feedback on priorities for the stations and the areas around them.

Your feelings on the Morley-Ellenbrook Line

84% feel positive about the project



77% think this project will positively impact you



80% think this project will positively impact your suburb

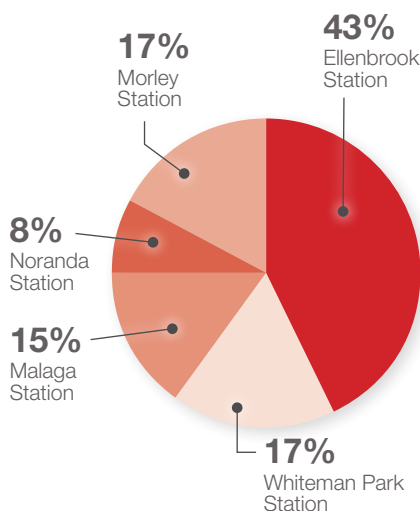


84% think this project will positively impact Perth



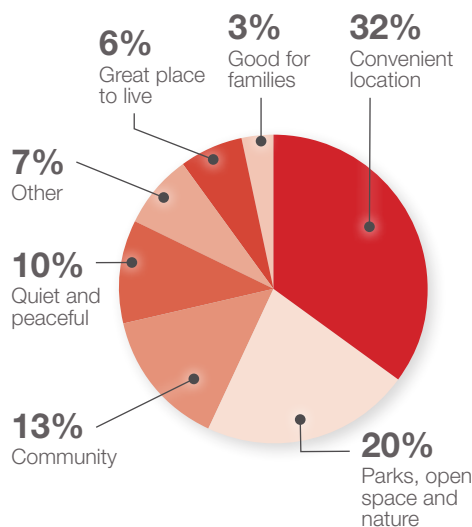
Closest station

Of the 687 community members who completed the survey, nearly half live close to Ellenbrook Station.



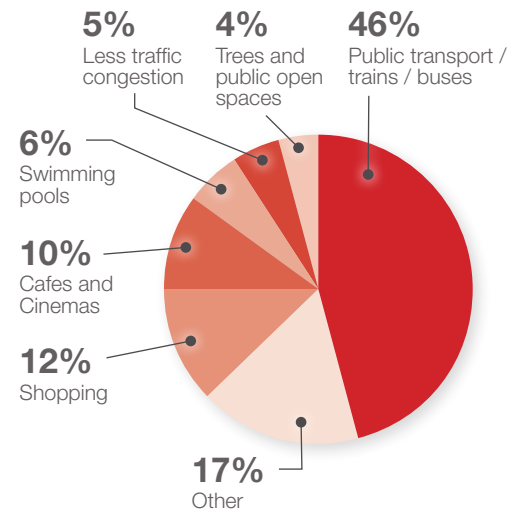
What you loved about your areas:

More than a third of you loved the convenience of your suburb as it's close to the places you want to go.



What you wished your areas had:

Nearly half of you said you wished you had more public transport, followed by shops, cafes, cinemas and swimming pools.



You all rated having **safe** and **functional** stations as your most important requirements for all five stations on the Morley-Ellenbrook Line.

Designing safe stations

Feeling safe in and around train stations at all times of the day is important to passengers and the State Government. It is at the forefront of our minds from the very start of design work and beyond, into operations. Here is how we address it:

Design and construction

- Safety in design standards
- Open and well-lit areas that support passive surveillance
- Types of materials used

Operations

- Extensive CCTV network monitored 24/7 from a central monitoring room
- Transit officers
- Help buttons at all stations and on trains
- Anyone who needs help or feels threatened can also call 9220 9999 and be put directly through to our central monitoring room.



Functional stations with modern facilities

While we are currently in the scoping and early design phase for each Morley-Ellenbrook Line station, there are some things that are common to every station. These are:



Universal access:

Every station must be Disability Discrimination Act (DDA) compliant to make sure every passenger can access a service. In the majority of places, this involves two sets of lifts within the station.



Light and bright:

Open, well-lit and safe. These are three key features for every station.



Clear wayfinding:

Signage across our rail network is standardised to make it easy for passengers to spot signs and work out where to go or where to get travel information.



Ride, walk or drive:

Stations will connect into the existing shared path networks with secure places to store bikes, giving passengers a choice of how to get to the station. Drop-off areas and parking are also included.



Operational systems:

Behind the scenes are kilometres of cables and important systems that run the network, but also bring passengers real-time travel information, tag-on/tag-off facilities and other amenities that often go unnoticed.







What's not included in every station, but is considered case-by-case based on the projected passenger numbers are:

- Passenger toilets
- Kiosks
- Closed stations with permanent customer service staff

Your feedback on your future stations

In addition to safe and functional stations, here's what else you wanted to see at your Morley-Ellenbrook Line stations.

	Top station features	Desired features in areas surrounding the station	Words to describe look and feel of the station	Stations and places to draw inspiration from
 Ellenbrook	<ul style="list-style-type: none"> • Parking • Accessible • Local integration 	<ul style="list-style-type: none"> • Landscaping • Cafes • Retail 	<ul style="list-style-type: none"> • Modern • Landscaping • Clean 	<ul style="list-style-type: none"> • Joondalup • Singapore • Optus Stadium
 Whiteman Park	<ul style="list-style-type: none"> • Accessible • Local integration • Parking • Bus connections 	<ul style="list-style-type: none"> • Landscaping • Retail • Cafes 	<ul style="list-style-type: none"> • Natural landscaping • Modern • Tourism destination 	<ul style="list-style-type: none"> • Joondalup • Bassendean • Japan
 Malaga	<ul style="list-style-type: none"> • Accessible • Bus connections • Parking • Local integration 	<ul style="list-style-type: none"> • Landscaping • Retail • Cycling connections 	<ul style="list-style-type: none"> • Modern • Landscaping • Light and open 	<ul style="list-style-type: none"> • Perth • Joondalup • Warwick
 Noranda	<ul style="list-style-type: none"> • Accessible • Parking • Local Integration 	<ul style="list-style-type: none"> • Landscaping • Good connections • Community 	<ul style="list-style-type: none"> • Blend of modern and local • Landscaping • Clean 	<ul style="list-style-type: none"> • Singapore • Subiaco • Optus Stadium
 Morley	<ul style="list-style-type: none"> • Accessible • Local integration • Bus connections 	<ul style="list-style-type: none"> • Landscaping • Retail • Cafes 	<ul style="list-style-type: none"> • Modern • Clean • Light and open 	<ul style="list-style-type: none"> • Joondalup • Perth • Subiaco

Thanks again to everyone who completed the survey.

Your feedback helps us gain community insights into your local area and understand what you'd like to see in and around your stations. This helps us with both station design and place plans for the areas around the stations.

MORE INFORMATION

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