

Taingiwilta Pirku Kawantila Project

Strong Community in the North

Taingiwilta Pirku, Taingiwilta Miyurna, Taingiwilta Yungkulungkularna

Strong Community, Strong People, Strong Services

Acknowledgment of Country: The Taingiwilta Pirku Kawantila Project proudly acknowledges the Kurna people as the traditional custodians of the land of Adelaide and the Adelaide Plains region. We pay our respects to Kurna Ancestors and Elders and acknowledge the cultural authority of all Aboriginal and Torres Strait Islander people. We recognise the important contribution of cultural knowledge and knowledge based on lived experiences of the Aboriginal Governance Panel and all Aboriginal and Torres Strait Islander people who contribute significantly to this research. This research is being done in partnership with Aboriginal communities and with service providers in the northern metropolitan area of Kurna Yerta. Taingiwilta Pirku Kawantila is the project name given by Kurna language and knowledge holders – Kurna Warra Karrpanthi – meaning ‘Strong Community in the North.’

Summary of Co-Design Findings

This 5-year project is led by a team of researchers within Wardliparingga Aboriginal Health Equity at SAHMRI. It aims to examine whether codesigned strategies to optimise and coordinate the health and social service system will meet the needs of Aboriginal and Torres Strait Islander peoples and strengthen social and emotional wellbeing. The project is governed by Aboriginal and Torres Strait Islander Elders and service providers employed in health and social service organisations that support the Aboriginal and Torres Strait Islander community in northern Adelaide.

During the codesign phase, the Taingiwilta Pirku Kawantila team yarned with 55 local Aboriginal and Torres Strait Islander community members and service providers and 28 non-Indigenous service providers to discuss community needs, service gaps, success stories, and solutions to strengthen the service system.

Identified Gaps in Programs and Services

The following services were identified as under-resourced, struggling to meet the needs of the community, or insufficient across the North:

- Mental health services (especially early intervention and pre-crisis services)
- Aboriginal-specific services
- Cultural centres and Community Hubs
- One-stop-shop service centres
- Drug and alcohol services
- Housing and homelessness services
- Domestic and family violence services
- Dental services
- Youth services
- Mentorship programs

Principles

The principles that should guide the health and social service system, workforce models and service delivery with Aboriginal and Torres Strait Islander people:

- **Systems level**
Aboriginal business is everyone's business, multilateral policies across government departments, continuity of services, proactive not reactive
- **Governance and leadership**
Aboriginal community-controlled services, Aboriginal leadership, Aboriginal decision making, Kurna governance and leadership
- **Workforce**
Culturally responsive service providers, continuity of workers, Aboriginal workforce with lived experience
- **Service design**
Engagement and listening community way, codesigning services with community, tailoring services to individual needs, reflecting on what we did wrong and how to do it better
- **Working in partnership with other services**
Working with partners and sharing information, face-to-face client-centred meetings of multiple service providers, integrated services, open communication between services, partners tendering together for services
- **Service delivery principles**
Cultural safety, flexibility, responsiveness, self-determination, continuity, freedom from judgement, accountability, respect, trust

"So, in terms of a value and a principle, then quick response times is what we need"
(Service provider, health sector)

"But most of all, one of the other words that we need in the community is continuity"
(Aboriginal community member)

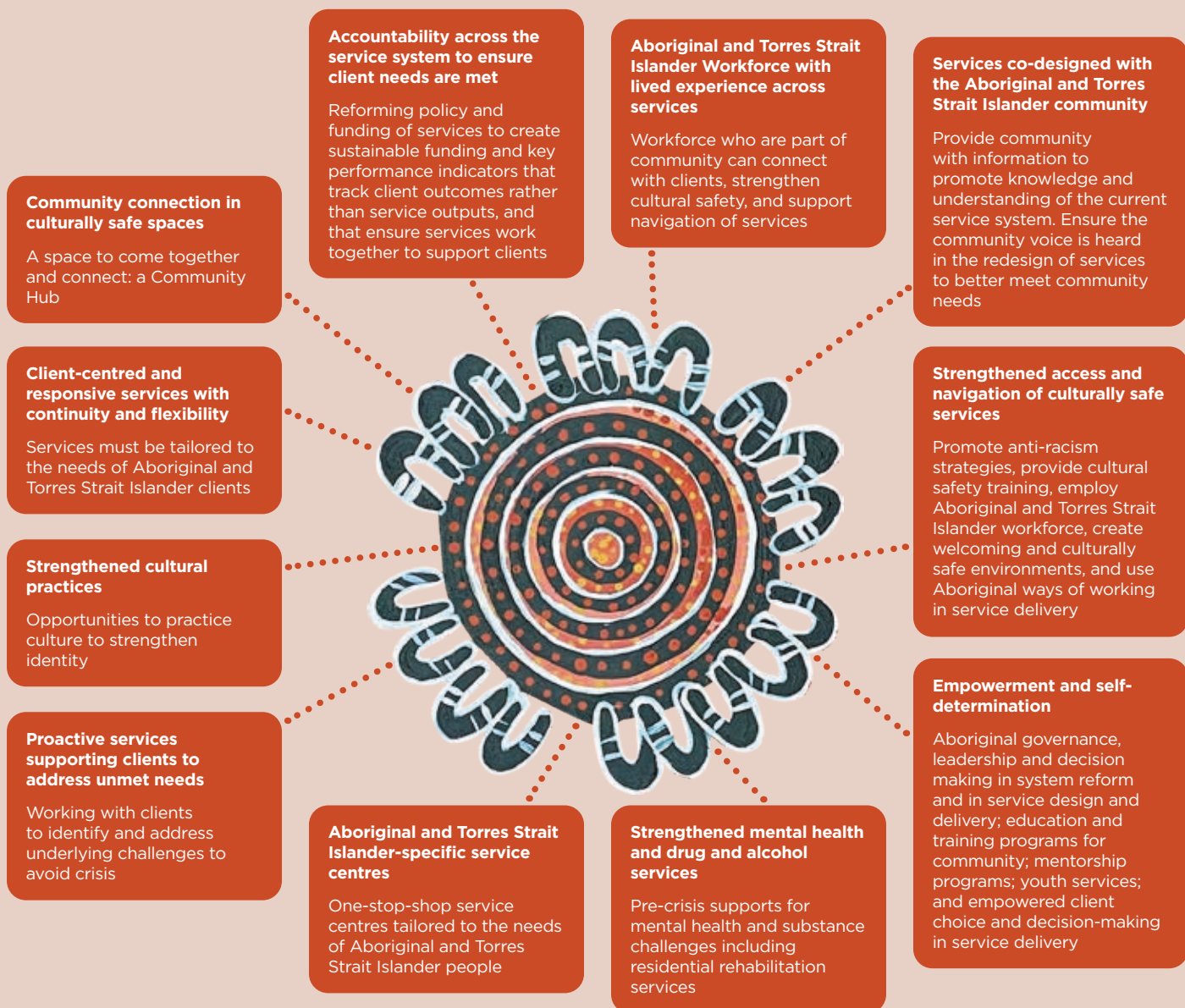
Ways of Working

Identified service delivery approaches and practices included:

- **Service delivery approaches**
Client-centred, family-centred, solutions-focused and strengths-based approaches, empowerment models, and Aboriginal and Torres Strait Islander workforce leading service delivery
- **Service delivery practices**
Connecting and building relationships with clients, providing clients with choice and options, advocating for clients, promoting access to and navigation of services, walking side by side, having navigator roles to support clients to traverse the system, and supporting clients to deal with underlying and core issues not only consequences

Solutions to Improve Services

The key elements considered important to strengthen social and emotional wellbeing and access to services in the North:



What's next?

We are working with project partners to strengthen how services deliver social and emotional wellbeing programs, to strengthen workforce wellbeing, improve workforce and inter-organisational connections through the Northern Nungas Network, and to advocate for a Community Hub. These projects will be implemented and evaluated over the next two years to promote social and emotional wellbeing in the North.

For further information please contact Natasha Howard on Natasha.Howard@sahmri.com.

The Taingiwilta Pirku Kawantila research team would like to acknowledge and thank the participants in the study and the Taingiwilta Pirku Kawantila Aboriginal Governance Panel for their ongoing and valuable contributions to this research. The Taingiwilta Pirku Kawantila research team would also like to acknowledge Wardliparingga Aboriginal Health Equity, SAHMRI, Flinders University and the University of Adelaide.

Aboriginal Governance Panel:

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Schania Czygan - Sonder

Uncle Frank Lampard - Elder, NALHN Board member

Uncle Frank Wanganeen - Elder

Nathan Rigney - Wellbeing SA

Poppy Pitson - Department of Education

Darrien Bromley - InCompro

Nikki Clinch - SA Government

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Artwork: Taingiwilta Pirku Kawantila Project Artwork by Violet Buckskin 2022
Designed by: Jordan Lovegrove, Karko Creations

For more information please visit our website: <https://sahmri.org.au/research/themes/aboriginal-health/programs/implementation-science/projects/taingiwilta-pirku-kawantila-project>

