

### How to Place an Order for Uniforms Online - Parents' Guide to Ordering

#### **Overview**

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#### Introduction

This comprehensive document will walk you through the process of accessing the **eStore**, placing an order along with some examples and screenshots of the process, and optional post-payment action.



## How To Place An Order

1. Enter the **SchoolShopOnline** website: (<u>https://schoolshoponline.net.au/default.aspx</u>), type in the **School** name that your child attends and click on it.

# schoolshoponline

Phone: 0498 610 105 Email: info@schoolshoponline.net.au Contact Us



2. Click on the 'Go to Uniforms Books' icon.

schoolshoponline Demo 2020 The following modules are active for selected school:







- 3. Alternatively, each school has its own website. **SchoolShopOnline's eStore** can also be accessed via the **URL** provided on the school's website.
- 4. Login to the site.
  - Type in Email and Password details and click 'Login'.

🥰 Login	👌 New Users
Email	If you are a new eStore user, or if you only have a Tuckshop account, please register here! Register Now
Login	

- If you haven't accessed the school eStore Site before, you will need to register an account, see our guideline on 'How to Register an Account with SchoolShopOnline' <u>here</u> if you need assistance.
- After logging in, you will be directed to the **Dashboard** (homepage).



• Click 'Enter' under the eStore box to select the Uniform store.



• Select the desired category of the product that you want to purchase, e.g. **School Uniforms**.





• Click on a product to add the item to your cart, e.g. **Yr 6 Polo**.

Dashboard >> eStore >> SCHO	OL UNIFORMS		$\frown$
Year 1 Bundle	Study Style Kit	dress	Y 6 polo
Year 1 Bundle	Study Style Kit		Yr 6 polo
		Retail Price: \$8.00	Retail Price: \$2.00
Price: \$31.00	Price: \$21.00		

• Complete the required selection details, which are the **student's name**, **attributes** (e.g., **size**), and the **quantity** to purchase.

Yr 6 polo				
	Retail Price: Gender:	\$2.00 N/A		
	Select Student			
	Joey A		~	
	Size			
	8		~	
	Quantity			
	'	Add to Car		I

• Click 'Add to Cart' once all the selections have been made.



• To add more items, click 'Continue Shopping' otherwise click 'Checkout'.

### eStore Shopping Cart

eWal	let No. REG089244: Balar	nce \$17.14			
Dashboard >> eStore >> Shopping Cart					
	Student Name	Items	Quantity 😲	Item Price	Total
×	Joey A	<b>Yr 6 polo</b> (8 )	<b>-</b> 1 <b>+</b>	\$2.00	\$2.00
				Sub Total:	\$2.00
				Surcharge:	\$0.30
				Total (GST incl.):	\$2.30
				Continue Shopping	Checkout

- Upon clicking the 'Checkout' button, you will be directed to the 'Purchase Order' page, which includes other relevant options such as Delivery Options (if available), Comments (for any additional notes), and Payment Details.
- Please review the item(s) you intend to purchase to ensure accuracy and correctness.

View Purchase	Order				
School: School Address: School Email:	Demonstration School 38 Bramston Tce, Herston Brisbane, QLD dm@schoolshoponline.org	Order D Custome Custome Custome Custome	ate: er Name: er Email: er Address: er Phone:	7/11/2023 Azam Bakti azam.bakti@outlook.cc George Street Sydney, NSW, 2000, 0498610105	νm
Shopping C	Cart				
Student Nam	e Item	Quantity	Price	GST	Total Price
Joey A	Yr 6 polo	1	\$1.82	\$0.18	\$2.00
				Items Total:	\$2.00
				Surcharge:	\$0.30
				e-Merchant fee:	\$0.33
				Total Amount:	\$2.63



• If **Delivery Options** and **Comments** are applicable, you can add them at this stage.

Delivery Options
Comments
Comments
Comments
Please send an email for noullication once the product is ready. Thank you.

• To select a payment method for the order, use the drop-down menu.

Credit Card (30 Select Payment Credit Card (30 e-Wallet Name on card.	cents + 1.5%) t Mode cents + 1.5%)	
Card Number:*		
Expiry Date:*	December V 2023 V	
CVV:*		
	Fields marked with a text $\star$ are required.	

• To finalise the order, click 'Confirm Payment.'

Payment Details	
Select payment method:	
e-Wallet	~
Your eWallet balance is: <b>\$17.14</b>	Confirm Payment



## **Order Confirmation**

#### 1. After making the payment, you will receive a confirmation email.

#### Dear Azam Bakti,

Thank you for your purchase. Your order id is demoschool\_275889 and a purchase confirmation has been sent to your email. You can track the status of your order through view orders in "My Account".

School:	Demonstration School		Order Date:	7/11/20	23	
School Address:	38 Bramston Tce, Herston		Customer Name:	Azam Bakti		
	OLD		Customer Email:	azam.ba	kti@outlook	c.com
School Email:	dm@schoolshoponline.org		Customer Address:	George : 2000. N	street, Sydi ISW.	ney,
ABN:			Customer Phone:	0498610	)105	
Delivery Option:	N/A					
Order Detai	ls					
Student	Items	Quantity	Price	GST	Tota	I Price
Joey A (2B)	Yr 6 polo (8) 8 )	1	\$1.82	\$0.18		\$2.00
				Item	s Total:	\$2.00
			Surc	harge (incl	. GST):	\$0.30
			e-Merchar	nt fees (incl	. GST):	\$0.00
					Total:	\$2.30



## Track your orders

1. You can track your orders by navigating to 'My Account' (from top menu bar).



2. Then select 'eStore Orders'.





3. This is where you can view all the **orders' history and details**. You can click on the **Order ID number** to view the **Tax Invoice** (same as point <u>No. 1</u>) for each purchase.

## Order History

eWallet No. REG089	244: Balance	\$14.84			
Search					
Start Date	<b></b>	End Date		Search	
Show 10 v entrie	es Date ↓ᢪ	Total↓↑	Payment Status 🏢	Payment Type 🥼 Co	omments 🎵
demoschool_275889	07/11/2023	\$2.30	Successful	e-Wallet	0
demoschool_275867	07/11/2023	-\$2.30	Successful	e-Wallet	0
demoschool_275822	06/11/2023	\$1.30	Successful		•
			Cuccocolui	e-wallet	e
demoschool_275821	06/11/2023	\$2.30	Successful	e-Wallet	0
demoschool_275821 demoschool_275429	06/11/2023 30/10/2023	\$2.30 \$5.30	Successful Successful	e-Wallet e-Wallet	6 6 6
demoschool_275821 demoschool_275429 demoschool_274262	06/11/2023 30/10/2023 25/10/2023	\$2.30 \$5.30 \$5.30	Successful Successful Successful	e-Wallet e-Wallet e-Wallet	6 6 6 6
demoschool_275821 demoschool_275429 demoschool_274262 demoschool_274261	06/11/2023 30/10/2023 25/10/2023 25/10/2023	\$2.30 \$5.30 \$5.30 \$1.30	Successful Successful Successful Successful	e-Wallet e-Wallet e-Wallet e-Wallet e-Wallet	6 6 6 6
demoschool_275821 demoschool_275429 demoschool_274262 demoschool_274261 demoschool_273696	06/11/2023 30/10/2023 25/10/2023 25/10/2023 13/10/2023	\$2.30 \$5.30 \$5.30 \$1.30 \$10.00	Successful Successful Successful Successful Successful	e-Wallet e-Wallet e-Wallet e-Wallet e-Wallet On Account	6 6 6 6 6 6
demoschool_275821 demoschool_275429 demoschool_274262 demoschool_274261 demoschool_273696 demoschool_273574	06/11/2023 30/10/2023 25/10/2023 25/10/2023 13/10/2023 11/10/2023	\$2.30 \$5.30 \$5.30 \$1.30 \$10.00 \$2.00	Successful Successful Successful Successful Successful Successful	e-Wallet e-Wallet e-Wallet e-Wallet e-Wallet On Account On Account	6 6 6 6 6 6 6