



# Project Information Sheet:

## Evaluation of the National Plan to Respond to the Abuse of Older Australians

### Survey of Community Members

### An overview of the Evaluation

This project involves an evaluation of Australia's first National Plan to Respond to the Abuse of Older Australians (Elder Abuse) 2019–2023 (the National Plan). The National Plan was developed to co-ordinate efforts across Commonwealth, states and territories to address elder abuse. The Australian Institute of Family Studies (AIFS) are conducting this evaluation in collaboration with the National Aging Research Institute (NARI). This project is funded by the Commonwealth Attorney-General's Department.

The purpose of this project is to evaluate the impact of this National Plan in driving responses to reduce and prevent the abuse of older Australians, with the aim of generating evidence to:

- a. assess of the value of the current National Plan and
- b. inform the future planning of similar activities beyond 2023.

### About the Australian Institute of Family Studies

The Australian Institute of Family Studies is based in Melbourne. It is an independent statutory agency, established by the Commonwealth Government in 1980 and aims to help in the development of better policies for the future of Australian families.

More detailed information can be obtained from our website: [aifs.gov.au](https://aifs.gov.au).

### How to participate

**If you are aged 18 and over and live in Australia, you are invited to participate in this online survey** to help us understand:

- what people in the Australian community know about elder abuse
- what people in Australia know about services and information to help people experiencing elder abuse
- how awareness of and responses to elder abuse can be improved.

### About this survey

Completing the survey questions will take approximately 20-30 minutes.

Most questions in this survey will ask you to select a response from the options provided. There are a small number of questions that allow you to provide a comment. We need as many responses as possible to ensure that the survey findings are representative and reliable.

## Your privacy and safety

We take your privacy and personal security seriously and safeguards are in place to protect it.

Participation in this survey is confidential and completely voluntary. Your decision to participate is confidential and will not affect your professional relationships or entitlement to services in any way. You are free to stop the survey at any time, to skip some questions and to delete your answers prior to submitting your responses.

Data collected in this research will be held securely in accordance with the *Privacy Act 1988* (Cth) and the information you provide will not be used in any way that may identify you. For more information, please access our privacy policy: [aifs.gov.au/main/policies](https://aifs.gov.au/main/policies).

The survey will not collect or publish any information identifying you. The anonymous survey data collected will be securely stored and retained indefinitely by AIFS on the AIFS cloud services. Only the research team and authorised AIFS staff will have access to the data.

**Take the survey:** if you would like to participate, please open the **online survey** or scan the QR code

The survey will close on 14th of April, 2023.



## Contacts

The research is being led by the Institute's Family Law, Family Violence and Elder Abuse Research Team. Our research partners are the National Ageing Research Institute (NARI).

The AIFS Human Research Ethics Committee has reviewed this research. Concerns relating to project ethics may be directed to the AIFS Ethics Committee Secretariat via [ethics-secretariat@aifs.gov.au](mailto:ethics-secretariat@aifs.gov.au) or (03) 9214 7888.

## Getting help

We are unable to provide advice or assist with specific concerns in relation to individual matters. However, the following websites and Helplines are available.

State	Service	Contact
National	1800 ELDERHelp	Telephone: 1800 353 374 (national free call phone number that automatically redirects callers seeking information and advice on elder abuse with existing phone line service in their jurisdiction)
Australian Capital Territory	<a href="#">Older Persons Abuse Prevention Referral and Information Line</a>	Telephone: 02 6205 3535 Email: <a href="mailto:oma@act.gov.au">oma@act.gov.au</a>
New South Wales	NSW Ageing and Disability Abuse Helpline	Telephone: 1800 628 221 Email: <a href="mailto:nswadc@adc.nsw.gov.au">nswadc@adc.nsw.gov.au</a>
Northern Territory	<a href="#">Elder Abuse Information Line</a>	Telephone: 1800 037 072 Email: <a href="mailto:info@dcls.org.au">info@dcls.org.au</a>
Queensland	<a href="#">Elder Abuse Prevention Unit</a>	Telephone: 1300 651 192 Email: <a href="mailto:eapu@uccommunity.org.au">eapu@uccommunity.org.au</a>
South Australia	Elder Abuse Prevention Phone Line	Telephone: 1800 372 310 Email: <a href="mailto:stopelderabuse@sa.gov.au">stopelderabuse@sa.gov.au</a>
Tasmania	<a href="#">Tasmanian Elder Abuse Helpline</a>	Telephone: 1800 441 169 Text: 0457 806 963 Email: <a href="mailto:helpline@yoursaytas.org">helpline@yoursaytas.org</a>
Victoria	<a href="#">Senior Rights Victoria</a>	Telephone: 1300 368 821 Email: <a href="mailto:info@seniorsrights.org.au">info@seniorsrights.org.au</a>
Western Australia	<a href="#">WA Elder Abuse Helpline</a>	Telephone: 1300 724 679 Freecall: 1800 655 566 (Country Callers) Email: <a href="mailto:rights@advocare.org.au">rights@advocare.org.au</a>

In an emergency, where there is an immediate risk to your safety or the safety of another person, please call **000**.